

PillarRx Copay Assistance Program

Meritain Health® is pleased to announce we have partnered with PillarRx to implement a Copay Assistance Program for certain qualifying high-cost medications.

The PillarRx Copay Assistance Program helps members get the most savings out of the financial assistance offered by drug manufacturers.

What is copay assistance?

Copay assistance is a process in which drug manufacturers provide financial support to patients by covering all or most of the copay applied to a specialty medication.

What is the Copay Assistance Program?

The Copay Assistance Program, administered by PillarRx, is a team of professionals that assists members in obtaining copay assistance from drug manufacturers to reduce their out-of-pocket expenses for eligible medications. PillarRx works with your pharmacy benefits manager (PBM) and your existing prescription to set appropriate claim processing and manage available dollars. Using the Copay Assistance Program may result in savings for you and your family.

How will the Copay Assistance Program save members money?

The manufacturer assistance received for these high-cost medications may substantially reduce or completely cover a member's copayment/coinsurance for the medication. Member's will only be responsible for the amount returned after assistance is applied, not to exceed your existing prescription benefit copayment/coinsurance. Your PBM will pay 70 percent while the Copay Assistance Program will pick up the remaining 30 percent. After the claim has been split-billed through both the primary and secondary payer, the remaining copay (if there is any cost remaining) will be paid by the member.

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Please note: The Copay Assistance Program will be mandatory for all members taking program eligible medication(s). If your medication is included in the program and you do not enroll, you will likely have significantly higher out-of-pocket costs for these medications.

Additionally, your plan applies your out-of-pocket prescription cost to your annual deductible and/or maximum out-of-pocket (MOOP). Only the portion you pay yourself will count toward your deductible and/or MOOP. Any copay assistance dollars paid by the manufacturer will not be applied to your total deductible and/or MOOP limit for the year. In addition, if your plan is not informed of any copay assistance you may have received, the plan reserves the right to recover amounts improperly credited to your deductible and/or MOOP, or improperly paid by the plan under the mistaken belief you have reached your deductible and/or MOOP.



If you have any questions, we can help. Just call the number on the back of your ID card.

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At Meritain Health®, we're creating unrivaled connections.

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